

Stakeholder Communication Feedback



App | Multi-rater | Self-assessment | EOS/Survey

1. What? – The Summary

“Proper communication with stakeholders fosters your understanding of their interests and attitudes. It provides the basis for successful collaboration.”

- The Stakeholder Communication Feedback is used to assess the feedback receivers behavior in regard to their skills in communicating with their stakeholders.
- The instrument is equally targeted at leaders and non-leaders.

2. Why? – The Key Benefits

- Display of current performance based on perception of relevant stakeholders and comparison of perceptions.
- Seeing strengths and weaknesses.
- Facilitated deduction of required actions to smoothen cooperation between the stakeholders can be made easily.
- Pre- and post-course assessment as an option for in-depth progress tracking.

3. How? – Further Details

Structure

- 48 items grouped into three big competency areas will be assessed within the survey by the feedback receiver and their stakeholders.
- Stakeholders are given the opportunity to provide comments on 3 open questions.

Goal

- Based on this feedback fields of action can be identified and required actions can be deduced.