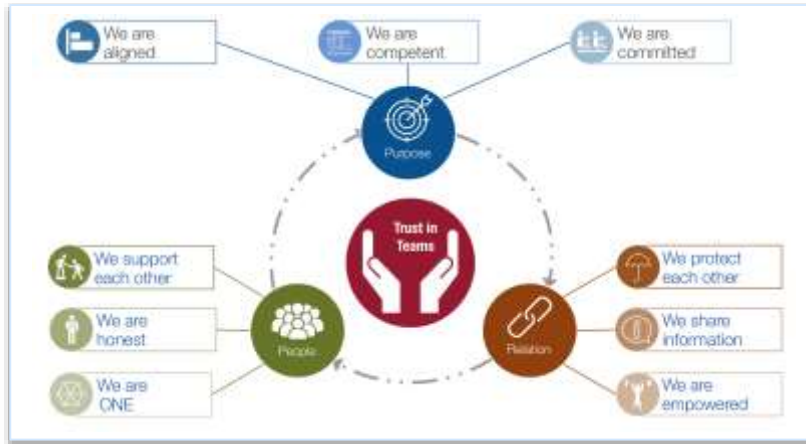


The Trust-O-Meter



2. Why? – The Key Benefits

- The status of the trust-level is displayed based on the perception of all team members.
- Gaps between the wanted and the current status are shown.
- Facilitates deduction of required actions to improve trust.
- A pre- and post-course assessment allow the team to see their improvements.

1. What? – The Summary

“Managers often lack the self-awareness required to realize that their own actions may communicate a lack of trust.”

Harvard Business Review

- The Trust-o-Meter is used to evaluate the current status of the key factors for trust in a team and the desired future status.
- The report illustrates the level of trust in a team by gathering individual feedback.

3. How? – Further Details

Structure

- 36 items grouped into 3 key areas and 9 dimensions.
- Opportunity to provide comments on 2 open questions (praise and suggestions for improvement).

Goal

- Tracking the impact of measures a team took to improve the trust within the team.